



Frank Bütefür

Digital Business & IT Leader · Program Lead Germany – Multi-Cloud Platform

EXECUTIVE IT TRANSFORMATION & GOVERNANCE · 20+ YEARS EXPERIENCE

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Am Kettwiger Ruhrbogen 12

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EXECUTIVE SUMMARY

IT executive with over 20 years of experience in building and transforming business-critical IT platforms in data-driven and infrastructure-related environments.

Proven track record in leading large-scale transformation initiatives, including billing platforms, asset-related systems, and cloud and platform transformations. Strong ability to align IT strategy with business objectives and regulatory requirements.

Combines strategic leadership with hands-on execution. Known for building high-performing teams, stabilizing critical situations, and delivering scalable, future-ready IT solutions.

PROFESSIONAL EXPERIENCE

Program Lead Germany – Multi-Cloud Platform 01/2026 – present TenneT TSO GmbH, Bayreuth, Germany

- End-to-end responsibility for the German rollout of an international Multi-Cloud Platform, forming the foundation for scalable, data-driven business capabilities
- Alignment of global platform strategy with German regulatory and operational requirements
- Alignment of cross-functional stakeholders across IT, business, and external partners
- Establishment of governance, delivery structures, and rollout roadmap
- Integration of cloud platform into existing critical IT landscape

Interim Head of Asset Chain Development 05/2025 – 12/2025 TenneT TSO GmbH, Bayreuth, Germany

Entrepreneurial responsibility for the digital performance of asset-bearing systems in a grid and infrastructure context.

- Interim management of all IT domains handling asset-related data
- Functional leadership for the Domain Office and Service Manager Leads
- Supporting the BTG management team in building local structures
- Stabilized critical asset-related systems and created the basis for subsequent platform transformation

Senior Vice President (Authorized Officer) IT & Digital Transformation (Tribe Lead) 06/2022 – 04/2025

Submetering Platform | ista SE, Essen, Germany

Strategic and commercial steering of a business-critical IT portfolio (Run/Grow/Transform) with budget responsibility of €15 million.

- End-to-end responsibility for ista's central billing platform with 4.5 million annual settlements (DE/CH/LU)
- Modernized the IT infrastructure as foundation for future growth
- Established an OKR framework to sharpen goal alignment and prioritization
- Implemented the Agile@Scale framework to enhance cross-functional collaboration
- Drove continuous team development through structured performance and potential assessments
- Member of the cybersecurity crisis taskforce following a major incident

KEY SKILLS

PORTFOLIO & GOVERNANCE

Digital Portfolio Mgmt. IT Governance

Regulatory Alignment Budget Control

Business Case

TRANSFORMATION

Enterprise Transformation Agile@Scale

OKR Change Management

DELIVERY & PROGRAM

Program Management Rollout Steering

Risk Management Nearshore Mgmt.

LEADERSHIP

Cross-Functional Teams Strategic Comms

Distributed Organizations

REGULATED ENVIRONMENTS

Energy Infrastructure

Compliance-adjacent Organizations

METHODOLOGY

Agile@Scale OKR Scrum Kanban

DevOps IT Governance Multi-Cloud

Run/Grow/Transform Nearshore Mgmt.

Portfolio Mgmt.

LANGUAGES

German NATIVE

English FLUENT

French CONVERSATIONAL

CONTACT

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PROFESSIONAL EXPERIENCE (CONTINUED)

Head of Software Development

06/2017 – 05/2022

Customer Channels, Corporate IT Management | ista SE, Essen, Germany

Founded and led the software development department for digital customer channels.

- Delivered innovative IT solutions to improve operational efficiency and customer satisfaction
- Transitioned legacy systems to scalable, future-proof architectures
- Expanded development capacity from 5 to 35 employees
- Introduced agile methods (Scrum, Kanban, DevOps) with significantly shorter release cycles
- Established a multidisciplinary setup incl. nearshore development center in Spain

Chief Information Officer

08/2013 – 05/2017

Fashionette GmbH, Düsseldorf, Germany

Built professional IT structures and scalable processes – from startup to scale-up.

- Developed the IT organization into a multidisciplinary team of developers, analysts and testers
- Scaled and optimized the eCommerce platform to support rapid customer and revenue growth
- Introduced agile governance frameworks for strategic alignment of IT initiatives
- Established a nearshore development center to boost delivery capacity
- Responsible for the technical due diligence during the company's successful exit process

Executive Consultant

10/2006 – 07/2013

CGI Information Systems and Management Consultants GmbH, Düsseldorf

Delivered complex eCommerce, identity management and cross-channel solutions for clients such as Vodafone D2 and Red Bull Media House. Focus on agile leadership and team development.

Consultant

05/2001 – 09/2006

BOV Aktiengesellschaft, Essen, Germany

Broad experience in Microsoft infrastructure and identity management, covering technical implementation, project management and business development.

INDUSTRIES

- Energy & Infrastructure
- Utilities / Metering
- E-Commerce / Retail
- Telecommunications
- Media & Entertainment
- IT Consulting

COMPANIES

- TenneT TSO GmbH
- ista SE
- Fashionette GmbH
- CGI Germany
- BOV AG

AVAILABILITY

Available on request – project-based and time-limited.